

## Integrated Management System Policy

RME Services Ltd is a firm of Electrical, Mechanical and Building Construction Engineers and Contractors. It has adopted an integrated management system for the control and continual improvement of its operations and processes. Quality, Environmental and Health and Safety Management forms an integral part of the Company's business objectives and thereby contributes to its well-being and success through the ultimate achievement of Customer satisfaction. Top management leads and is committed to the development and use of the Integrated Management System, which comprises the three elements of Quality, Environment and Health and Safety, in the control of its activities.

Integrated Management System awareness is an integral part of RME Services' business activities. The production of Quality, Environmental protection and Health and Safety requirements have equal status in the Integrated Management System and the Company will endeavour to meet the requirement for continual improvement of the system through setting and achieving objectives and targets. Knowledge of the requirements of the Integrated Management System and their application apply at all levels throughout the Company and to all its work, management and administration functions.

The objective of the Company is the achievement of long term stability as a preferred supplier in the construction industry resulting from high levels of Customer satisfaction in the services that it provides through conformity to Customer requirements and exceeding expectations wherever possible.

The main requirements of the Integrated Management System are included in the following:

- To achieve and maintain a level of standard in quality, environment and health and safety that enhances the Company's reputation amongst its Customers and stakeholders and within its field of operation generally
- To ensure compliance with all relevant statutory and regulatory requirements in the services provided and ensure that this is also reflected in services provided by suppliers/sub-contractors
- To achieve continual improvement in the business through success in objectives, implementing an audit programme and analysis of data obtained internally and from Customer feedback
- To undertake activities with a strong focus on quality, environment and health and safety
- Involve all staff members and suppliers/sub-contractors in endeavours to achieve objectives and ensure that the necessary training and assistance is provided

Top management will ensure that periodic regular meetings are held to review the progress and application of the Integrated Management System, objectives and targets and associated documentation.

All staff members will assist in the achievement of the requirements of this policy, being individually responsible for the quality, environmental and health and safety aspects of their work, resulting in a continually improving work environment generally.

As the future success of RME Services is dependent on its ability to achieve a high level of Customer satisfaction whilst providing a 'one-stop shop', it has established an Integrated Management System that meets the requirement of three standards as follows:

- BS EN ISO 9001:2015 – Quality Management System Requirements
- BS EN ISO 14001:2015 – Environmental Management Systems – Requirements with Guidance for Use
- OHSAS 18001:2007 – Occupational Health and Safety Management Systems – Requirements



Trevor Roberts  
Managing Director

5<sup>th</sup> June 2020